

GOVERNMENT OF CHHATTISGARH

DEPARTMENT OF INDUSTRIES (INFORMATION TECHNOLOGY)

No. 823/CA/SIT/2003/CHO/ICE

Raipur August 19, 2003

ORDER

This Order issues in exercise of the powers conferred under clauses (h), (j) and (k) of rule 2 read with rules 10(3), 12(a) and 13(a) of the Chhattisgarh Citizen Service (Electronic Governance) Rules, 2003 issued vide Notification No. 806/PS/SIT/2003/CHO/ICE dated 19<sup>th</sup> August 2003. All references to the word rule(s) in this order are references to the rules of the aforesaid Rules, unless otherwise specified.

2. *Service charge for Notified Citizen Services involving not more than one page each of application or the appropriate desired document:* The amounts indicated in the following table and in paragraph 3 below shall be payable by applicants seeking any Notified Citizen Service from any CHO/ICE Centre authorised to provide the same to the CHO/ICE Agent in charge of such Centre in lieu of the services provided as 'service charge':

S.N.	Notified Citizen Service or class of Notified Citizen Services	Service charge for one transaction of Notified Citizen Service
I	Applications in general (other than those mentioned below)	Rs. 15/- (Rupees fifteen only) at the time of making the application and Rs. 5/- (Rupees five only) at the time of collecting the appropriate desired document
II	Copies of land records (per khasra / B-1 / cadastral village map record; various khasra numbers of one holding being treated as a single record) and other records such as birth certificate etc. or other appropriate desired document if already available on prescribed computer resource duly authenticated by digital signatures of Appropriate Authority	Rs. 15/- (Rupees fifteen only)
III	Information Services and Public Grievance Redress Services	Rs. 10/- (Rupees ten only)
IV	Application status enquiry services	Rs. 2/- (Rupees two only) if enquiry made at the same CHO/ICE Centre where related application was submitted, and Rs. 10/- (Rupees ten only) otherwise

3. *Service charge for Notified Citizen Services involving more than one page each of application or the appropriate desired document:* The service charge indicated in

paragraph 2 above is applicable in case of the application and the appropriate desired document both being of one page each only, printing on either side of one page being counted as a single page. In case of the application or the appropriate desired document exceeding one page, Rs. 2/- (Rupees two only) extra service charge would be applicable for each such additional page, except in case of copies of land records (as mentioned at s. no. II above) for which charge for additional pages is already prescribed by the Revenue Department vide rule 56 of Chhattisgarh Land Records Rules, 1959 framed under section 256 of the Chhattisgarh Land Revenue Code, 1959 according to which the charge for each additional page is Rs. 7/- (Rupees seven only).

*4. Apportionment of service charge other than for land records mentioned at s. no. II and paragraph 3 above:*

- (4.1) Eight percent of the total service charge amount shall be credited on a calendar month basis with the fund of the Principal Office concerned with the particular Notified Citizen Service transaction to which the service charge relates. In respect of transaction relating to the State Government offices, the aforesaid amount shall be credited with the Government treasury in the appropriate head of account.
- (4.2) Likewise, one percent of the total service charge amount shall be remitted on a calendar month basis to CH/PS (also known as 'Chhattisgarh Infotech and biotech Promotion Society') in lieu of services provided by it in accordance with Government Order no. 86/SCM/CH/PS/2003 dated 10/1/2003 of the Department of Industries (Information Technology), Government of Chhattisgarh read with the Department's Corrigendum no. 453/SCM/CH/PS/2003 dated 10/2/2003.
- (4.3) However, the aforesaid amounts of eight and one percent respectively shall not apply in respect of application status enquiry services (mentioned at s. no. IV above).
- (4.4) Apart from the aforesaid amounts at (4.1) and (4.2) above read with (4.3) above, the balance amount (to be hereafter referred to as 'CHO/CE Agent's service charge') shall be kept by the CHO/CE Agent concerned and the aforesaid amount would be credited daily into the Science Club Fund of such Government Higher Secondary School or High School with which the Collector may link the CHO/CE Centre by order, along with appropriate statement of accounts. Further, the aforesaid apportionment shall be effected by the Principal of the concerned school subject to the powers of the Collector under rule 15.

*5. Apportionment of service charge pertaining to land records mentioned at s. no. II and paragraph 3 above:*

- (5.1) Eight percent of the service charge amount indicated at s. no. II and Rs. 5.11 (Rupees five and paise eleven only) out of Rs. 7/- (Rupees seven only) indicated in paragraph 3 above shall be credited on a calendar month basis with the Government treasury in the appropriate head of account.
- (5.2) One percent of the total service charge amounts mentioned at s. no. II and paragraph 3 above shall be remitted on a calendar month basis to CH/PS in lieu of services provided by it.

- (5.3) Rs. 2/- (Rupees two only) out of the service charge amount indicated at s. no. II above would be paid by way of 'education services use charge' for disbursement to concerned 'authorised teachers' attesting computerised copies of land records or persons maintaining accounts or be used for development of the concerned school with which the CHO/CE Centre is linked by order of the Collector. Instructions in this connection would be issued separately by the Education and Tribal Development Departments.
- (5.4) Similarly, in case of copies of land records, Rs. 2/- (Rupees two only) of the service charge amount indicated at s. no. II above would be paid on a calendar month basis into an account at the Tahsil level maintained and operated by the concerned Tahsildar by way of 'land records data updating charge' for disbursement to concerned land record data updating personnel of Revenue Department upon updating the land records. Instructions in this connection would be issued separately by the Revenue Department.
- (5.5) Apart from the aforesaid amounts at paragraphs (5.1) to (5.4) above, the balance amount (to be hereafter referred to as 'CHO/CE Agent's service charge') out of the service charge amounts indicated at s. no. II and paragraph 3 above shall be kept by the CHO/CE Agent concerned and the aforesaid amount would be credited daily into the Science Club Fund of such Government Higher Secondary School or High School with which the Collector may link the CHO/CE Centre by order, along with appropriate statement of accounts. Further, the aforesaid apportionment shall be effected by the Principal of the concerned school subject to the powers of the Collector under rule 15.

6. *CHO/CE Agent to also collect prescribed charges other than service charge:* The aforesaid service charge does not include any taxes, fees, charges, dues or other sums of money that are otherwise payable under the relevant law when making an application to the concerned Appropriate Authority / Principal Office. Such taxes, fees, charges, dues or other sums of money shall also be collected by the CHO/CE Agent as prescribed charges in cash, even for those payments that are ordinarily required to be made in the form of court fee stamps. However, the amounts collected as payments that are ordinarily to be made in the form of court fee stamps would be credited into the Government treasury in the head of account relating to deposit of cash collected in lieu of court fee stamps.

Sd /-

SUNIL KUMAR

Secretary

Government of Chhattisgarh  
Information Technology  
& Competent Authority

Endt No. 824/CA/SIT/2003/CHO/CE

Raipur August 19, 2003

Copy forwarded to:

1. Secretary to the Governor of Chhattisgarh – for information.

2. Secretary to the Chhattisgarh Legislative Assembly – for information.
3. Registrar General, High Court, Bilaspur – for information.
4. Secretary to the Chief Minister, Government of Chhattisgarh – for information.
5. Special Assistant / Personal Secretary / Personal Assistant to Minister / Minister for State, Government of Chhattisgarh (all) – for information.
6. Deputy Secretary, Office of Advocate General, Chhattisgarh – for information.
7. Accountant General, Chhattisgarh – for information.
8. Joint Secretary to Chief Secretary, Government of Chhattisgarh – for information.
9. President, Board of Revenue, Chhattisgarh – for information.
10. Additional Chief Secretary / Principal Secretary / Secretary / Special Secretary, Government of Chhattisgarh (all) – for information.
11. Commissioner, Treasuries, Accounts & Pensions, Chhattisgarh – for information.
12. Commissioner, Public Relations, Chhattisgarh – for information.
13. Additional Secretary / Joint Secretary / Deputy Secretary / Under Secretary, Government of Chhattisgarh (all) – for information.
14. Controller, Government Printing Press, Rajnandgaon – for information.
15. Sections of Finance Department, Government of Chhattisgarh (all) – for information.
16. CEO, CH/PS – for information and necessary action.
17. Heads of Departments, Government of Chhattisgarh (all) – for information.
18. Collectors, Chhattisgarh (all) – for information and necessary action.
19. State Informatics Officer, NIC, Chhattisgarh State Unit for web publication on the websites of Chhattisgarh, CH/PS and CHO/CE.

Sd /-  
SUNIL KUMAR  
Secretary  
Government of Chhattisgarh  
Information Technology  
& Competent Authority